

Internal rules and Terms and condition of sale of Camping de la Gères

1- Main rules

Every camper commits to conform to the internal rules of the campsite, which is giving to you at your arrival.

2- Conditions of admission

To be allowed penetrating and settling down on the camp, it's necessary to have the authorization of the owners. An ID card can be asked to the person in charge of the stay. For safety reasons relative to the circulation inside the campsite, caravans of more than 6 meters and/or double axles aren't accepted.

3- Arrival formalities

At their arrival, campers who want to get installed on the camp have to address the administrator in the reception to acquaint with the regulation and fill the formalities.

At the arrival day, before his registering, every camper can inspect the site and their location suggested by the administrator of the campsite.

Campers who have a stay of one night have to pay at the inscription.

4- Bookings

To book nude emplacement or a renting accommodation, the camper has to get the booking form ; received by mail or downloaded on the web site. Before any return of contract, the camper must have acquainted with the availability of reception.

An option can be put from 1 to 8 days according to the season and the type of demand. It becomes definitive from collection of the deposit. The amount of the deposit is 40% of the cost of the stay + 10€ of application fee.

The campsite accepts credit card, cheques, holidays cheque

Every booking contract is nominative. It can be given up, solded or offered to a third. The signer must be major ; this person is responsible for people staying with him. In case of problems met by the direction with one of the occupants of the plot of land, the responsible will have to take his capacities in case of call to order and/or of eviction. Only the people mentioned in the contract will be accepted on the campsite. In case of modification, the person in charge of the stay will have to warn the direction as quickly as possible. This change can change the price rate.

5- Renting accommodation

The balance of the stay is payable 15 days before the beginning of the stay. Guarantee demanded on arrival : 300 € for the accommodation, 60€ for the household and 20 € for the pass of access. Guarantee is payable by cash or imprint on bank card. This will be giving back to you according to the stat of the place estimated by the managers (tidying, cleaning, damage,...). A detailed inventory list is giving at arrival: the vacationer have to verify and mention any missing or breaking objects.

The cleaning has to be done the morning of the departure: dishes cleaned and stacked, floor cleaned, toilet cleaned, bin emptied and cleaned. In case of inventory or a stat of the place non-compliant, the managers as the right to debit the guarantee in part or in its entirety.

It is not allowed to plugged a fryer in the rented property. In case of a morning departure (agreed with the managers), the keys will be delivered in the mail box and the guarantee returned to you under 48h. If a inventory problem or a cleaning problem is noticed, a bill will be sent to the family in 48h.

6- Canceling insurance "Campez-couvert ACCES"

We offer you to subscribe a **canceling and interruption insurance** of your stay that can repay your expenses if you have to cancel or interrupt your stay. The subscription is an option .

The general terms of cancelling are available from asking or online at www.campez-couvert.com

The insurance "Campez-couvert" has to be subscribed and payed while you are booking and it is available for the people registered on the booking contract. The insurance premium is not repayable.

Its cost is 3% of the journey's price (not including registration fees and taxes' stay).

Not any repayment will be make if this insurance is not taken.

7- Arriving and departing

The accommodations are booked from 4pm to 10am (in high season).

The pitch is booked from 2pm to 12am.

For any delayed departure, a extra day can be charged at the night price applicable. If the camper doesn't arrive the mentioned day, and if he doesn't let the managers know, the pitch is kept during 24 hours. After that delay, the managers have the rights to claim the balance of the stay if the camper doesn't let the managers know.

In case of pre-empt departure, the camper can not pretend to a repayment of the balance.

Any pre-empt arrival (in term of days or time) expose the camper to not be able to stay in the booking place, except of preliminary according of the managers depending of availability.

8- Installation

The tent, the caravan, the camping-car and any additional equipments as to be settle-down at the indicated pitch and by respecting the limits of this one and as directed by the manager. The vehicle must be necessary parked on the same location.

Not more than 6 people with one car are allowed on a location. The manager can, under the circumstances and necessities of service move the campers on other locations but in an exceptional way.

9- Reception office

The reception office is open on the hours indicated. Those hours are variables according to the season or attendance of the campsite.

You'll find all the information on the services of the campsite and the information on sports facilities, tourist and diverse wealth there useful address.

Will have to acquit, 24 hours before their departure, the sum corresponding in the time of stay planned according to the price list posted in the entrance.

In case of extra time of the initially planned residence time, the user has to warn the administrator of his intention 24 hours in advance and settle him the days of additional stay, subject to the available places.

10- Good behavior

The campers have to, by their activities or by their behavior, cause no embarrassment and respect the other occupants. Any installation CB user is strictly forbidden. The silence must be total between 10 pm and 7 am, the campsite being closed at 10 pm, except event planned by the campsite.

Any political or religious meeting, any propaganda or traffics are formally forbidden within the campsite.

11- Outdoor games

The games of ball and the other annoying or dangerous games for the neighbors aren't authorized around tents, caravans or renting. A secure playground is at the disposal of the children.

12- Swimming pool

The access to the swimming pool is free and strictly reserved for the clientele of the campsite which will have to conform to the internal rules shown in the entrance of this one.

The swimming pool is opened and watched from May to September, from 10:00 am to 12:30 am ; and from 2:00 pm to 7:30 pm.

The swimsuit is compulsory. For the hygiene and the wasting of the water, the long wearing of shorts, of the bermuda shorts and the T-shirt are forbidden in the water.

13- Visitors

The visitors can be admitted in the campsite with the prior authorization of the administrator. Having settled the fee, this one is under the responsibility of the campers who receive them, but necessarily have to leave their vehicle outside. The installations of the campsite are forbidden for the visitors.

14- Traffic and car park of vehicles

Inside the campsite vehicles have to drive to a lower speed at 10 km/hour. Be attentive with bikes, children and animals.

The access and the circulation are forbidden from 10:00 pm to 7:00 am, the users re-entering the campsite have to leave their vehicle on the outside parking lot planned for that purpose.

15- Cleanliness and hygiene

Each has to abstain from any actions which could damage the cleanliness, the hygiene and the aspect of the camping (inclusive sanitary installations).

It's forbidden to throw waste water on the ground, in the gutte or at the foot of trees. They have to be emptied in the installations planned for that purpose.

Household waste, waste of all kinds, papers must be deposited in containers by respecting the selective sorting (to see document given in the premises trash can specifying the sorting).

The wash is strictly forbidden except tubs planned in this use (the personals washing machines cannot be connected in the sanitary place or the renting).

It's forbidden to drain away the engines of car.

16- Respect of installations

Plantations and flowers must be respected. It's forbidden to the campers, to plant nails (boils, pawshops) in trees, to cut branches, to make plantations.

It's not either allowed to bind the place of an installation by average staffs, or to dig the ground ; this place must be held in constant state of neatness. Any degradation appointed to the vegetation, to the fences, to the ground and to the

installations of the campsite will be charged by the administrator to his author.

The swimming pool and the area of games aren't watched : the use is placed under the responsibility of the parents who are legally responsible of their children.

17- Animals

Dogs and other animals will still be kept on a lead and never owe beings left freely. They mustn't be left with the campsite but locked, in the absence of their mastrs, who are completely responsible for it and have to watch that they leave no excretion on their passage. Besides the owners will have to produce a certificate of vaccination, preliminary in any formality of admission.

18- Security / Degradation

Opened wood fires, coal fire etc. are authorized. Fire extinguishers aren't arrangement of all. In case of fire, the direction must be immediately informed. A first-aid kit of first urgency is in the reception.

19- Responsibility / Theft

The camper keeps responsibility of his own installation. He has to possess and be up to date of his insurance contracts. The direction isn't reponsible for thefts and for damages. Expenses caused by the camper or his guest for any degradation of the installations of the ground of the campsite or its material will be charged by the administrator to his author.

20- Breach to internal rules

In the case where the resident disturb the stay of other campers or doesn't respect the dispositions of the actual internal rules, the manager will can orally, and in writing if he considers it necessary, to oblige the latter to stop the contract. In the case of a penal breach, the administrator can call on to law enforcement.

21- Complaint's box

A special box, designated to receive complains and the satisfaction survey too which are at the disposition of the campers, for a better functioning of the camping. A welcoming notebook is handed to every camper from its arrival.

The internal rules are there present as well as the plan of the campsite and a satisfaction survey. Thank you for being willing to read these document and to respecting rules.

Made in Surgères, Wednesday, 21th, january 2015

Campsite manager,
Chantal et Philippe Debroize

I have read and I agree to the rules and general conditions of sale of the campsite De La Gères.

Name:

Signature: